



DAVE'S HOME HELPER SERVICE INC.

ELECTRICAL AND HOME MAINTENANCE CONTRACTOR

Contract Date: _____ GENERATOR MAINTENANCE AGREEMENT
Name _____ Home Phone _____
Address _____ Cell Phone _____
City, State, Zip _____ E-Mail _____

DHHS shall provide the following services:

1. Check batteries (terminations, connections and water level), cables, belts, hoses, coolant level/condition , oil level/condition, battery charging system, fluid levels, safety circuit alarms and lights, automatic transfer switches, switchgear power connection temperature, automatic exercise system. (Note that maintenance-free batteries cannot be checked for low fluid levels.)
2. Observe and record oil pressure, coolant temperature, voltage at no load and load, HZ at no load (and load when possible), and amperage reading at load when possible.
3. Adjust timers, voltage and HZ (if necessary)
4. Observe and report condition of generator
5. Check and report fuel level to the owner
6. Test run engine
7. Change oil and filters one time per year

DHHS. Thank you for the opportunity to be of service. We look forward to working with you. Regular Maintenance is a key component to your generator's longevity and functionality. With an DHHS Generator Maintenance Plan you have successfully completed the first step in protecting your investment.

Terms and Conditions for Generator Maintenance

Visits will be performed Monday through Friday during normal business hours. Customer is responsible for scheduling appointments and must provide access to the generator during visits. If the property is not accessible to our technician at the time of the scheduled service than you may be subject to a trip fee. This agreement provides for one inspection visit over the 12-month contractual period. Equipment or parts in need of replacement or repairs will be brought to Customer's attention and billed separately on a time and material basis. Labor and parts shall be based on "preferred contract customer" allowing 10% savings on parts and labor if not covered by factory warranty. Service personnel will be available on a priority basis for maintenance agreement customers.

Agreement is transferrable to new owner upon sale of property. Customer must notify DHHS of transfer in writing, along with a copy of the Sales Agreement. Generator unit (interior and exterior components) must be found by DHHS to be in good working condition for Maintenance Agreement to be valid. Unit will be inspected and started prior to initial servicing of unit to ensure it is in proper working condition prior to acceptance of Maintenance Agreement.

Upon completion of each maintenance visit, DHHS service technician will start generator. This Maintenance Agreement does not warrant parts or labor – it allows for maintenance of the unit only. Please note that in the event of extended generator usage, manufacturers’ guidelines must be followed regarding oil changes. The customer is responsible to inform DHHS upon extended use in order to maintain unit properly. This may be subject to additional cost out side of this agreement.

Pricing:	1 Year	2 Years	3 Years
7KW to 22KW Units	\$250	\$400	\$600
15KW to 22KW Liquid cooled	\$345	\$650	\$975
25KW to 27KW Units	\$445	\$800	\$1,200
30KW to 48KW Units	\$645	\$1,150	\$1,550
60KW Units	\$745	\$1,350	\$1,850

Larger unit pricing available upon inspection.

Equipment Covered: _____ KW Manufacturer: _____

Model # _____ Serial # _____

Total Investment \$ _____ DHHS and Customer hereby agree to the terms and conditions of this Generator Maintenance Agreement. This Agreement shall be in effect for a period of _____ year(s), and may be terminated by either party within thirty (30) day’s written notice.

_____ Accepted By Customer _____ Date

by _____ DHHS _____ Date

DHHS
Dave's Home Helper Service